

QA-090-2012

Panamá, 12th of November of 2012.

AVIATION BRAKE SERVICE, Inc.
José Daniel Camargo
Quality Control Manager
7274 N.W. 34th Street,
Miami, FL 33122
USA

Mr. Camargo:

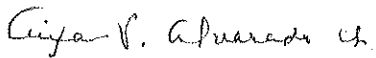
On September 27th, 2012 Copa Airlines conducted a vendor audit base on C.A.S.E. 1A Standard to determine if the company meets the standards and still eligible to remain listed in the C.A.S.E. Database.

The audit is only a sampling examination to verify compliance with a specification or requirement. It is not an in-depth inspection. Management is expected to use the audit findings as indicators of possible problem areas or of inadequate procedures or controls. Management should conduct its own in-depth examination to determine the extent of problems and their root cause.

The audit reveals three (3) findings and zero observations. Findings have been closed based on answers and support documents issues to respond the audit.

Please received attached copy of form CACS-7, page 1 & 2, for your records. Maintain this copy with the closed audit report.

Best regards,


Aixa Alvarado
Quality Assurance & CASE Level III Auditor
Quality & Safety Management,
Copa Airlines

Ph: (507) 238-1433, Fax: (507) 238-1435
P.O. Box 0816-06819, Panamá, República de Panamá
www.copaair.com